

## GENERAL INFORMATION

**Reception** is open from 0900-1245 Monday-Friday and 0830 -1300 & 1400 -1800 on Saturday. We provide secretarial services and fax receipt and transmission. Telephone messages for residents are delivered during office hours.

**Internet access** : We have a wireless broadband network available (foc) which covers the immediate area around Reception (including the desk area in the launderette) to a range of approximately 50 metres.

We also have a dedicated desk & computer in Reception for access to the internet during office hours (15 minutes - foc), and a broadband access point (for an RJ45 network cable) is provided free of charge in Reception and a 24 hour access point in the telephone box at the side of the Reception building.

Gamekeeper's cottage has its own wireless broadband. **Telephones** : There are no telephones in our accommodation. A coin operated telephone is located at the side of the Reception building. This accepts incoming calls.

**Mobile telephones**: There is fairly good reception of **O2** and **Vodafone** networks at Monzievairst. **Launderette** : There is a coin operated launderette located at the side of the Reception building, this is open at all times.

**Grocery** orders : If you wish, we can arrange for groceries to be here for your arrival, both Asda & Tesco deliver. Milk & newspapers can be ordered on your arrival for delivery to Reception from Monday - Saturday.

**Disabled Access** : The most suitable accommodation can be found in the Gamekeepers Cottage and Lodges 1, 5, 10 & 14. We can arrange for loan wheelchairs from the Red Cross in Crieff.

**Outside Lighting**: some is provided in the grounds but we advise guests to bring a torch.

## BOOKING CONDITIONS

**Accommodation**: is equipped as described in our colour brochure and the *accommodation contents* section of this tariff. Take over time is from 1600 hrs (subject to unavoidable delays). Departure time is by 1000 hrs (except Winter season Sundays - 1600). All linen and towels are provided with beds ready made. On departure we politely ask all guests to strip the beds, to pack linen & towels into the supplied laundry bag, vacuum throughout, leave the bathroom, kitchen, and appliances clean and empty all internal bins. Guests will be liable for any cleaning charges incurred in the event that any property is left in a dirty condition, or if occupants have been smoking inside the building. **Accommodation availability**: Whilst we will take all reasonable steps to ensure that the accommodation you have reserved is available on your arrival at Loch Monzievairst, no guarantee can be provided. Therefore in the unlikely event that the accommodation or it's facilities are damaged by fire, explosion, storm, flood, burst pipes, malicious damage or any other circumstances beyond our control; (or if your booking was made prior to the 31st of October (preceding year) in one of our quarter ownership lodges and subsequently (prior to 31/10) required by a quarter owner), we reserve the right to relocate you to another lodge of a similar size and quality to the one which you had originally booked. In the event that no other suitable accommodation can be provided, we will reimburse your rental in full and (if no reasonable notice of the unavailability of your original choice of accommodation had been provided prior to the commencement of your journey), your reasonable travelling expenses. **Force Majeure**: We cannot accept responsibility or pay any compensation where the performance or prompt performance of our contract with you is prevented or affected by reason of circumstances, which amount to 'force majeure'. Circumstances amounting to 'force majeure' include any event which we could not, even with all due care, foresee or avoid. Such circumstances include the destruction or damage of the property (which cannot reasonably be remedied to a satisfactory standard before the start of your holiday) through fire, flood, explosion, storm or other weather damage, break-in, criminal damage or any similar event beyond our control. Such circumstances also include riots or civil strife, industrial action, natural or nuclear disaster, fire, adverse weather conditions, war or threat of war, actual or threatened terrorist activity and all similar situations beyond our control. **Smoking**: is strictly prohibited in all of our accommodation. Most lodges have covered balconies which are designated as smoking areas. Removal of smoke odours in buildings is extremely difficult. Charges will be taken from deposits if it is found that smoking has been allowed. **Pets at Loch Monzievairst**: If your dog does not walk to heel it must be on a lead in the immediate lodge grounds. Some people are not as used to dogs as others, young children in particular can be very frightened by dogs running up to them however harmless the intention. Please be aware that there are farm animals in the surrounding fields. Please do not allow your dog to foul the areas in the immediate vicinity of the lodge. All dog waste must be collected. Dogs must never be left unattended in your property unless caged. Never allow dogs into the bedrooms or onto any of the furniture. Please make an extra effort before leaving the property to vacuum dog hairs. Charges will be made to your account where this is not found to be the case. **Safety**: Whilst we have attempted to make our grounds as safe as possible, there are natural hazards associated with a rugged highland location such as this. Ultimately, responsibility for your well being (and that of any of your children or pets) lies with you. **Weather/Travel**: At times of adverse weather (notably snow) the main A85 is well maintained. We aim to keep our entrance road and the main access tracks clear, but at rare times of heavy snow, direct "to the door" access to all of our properties may not be possible. Where there are travel disruptions as a result of bad weather or fuel shortages, Loch Monzievairst cannot be held responsible for non-arrival. **Your Booking**: is not confirmed until you have received an official booking confirmation from us. Your booking is limited to the numbers of persons stated on your booking form. Casual overnight guests are not permitted unless agreed in advance with the management. **Damage, Loss & Nuisance**: The management reserves the right to refuse admission of persons for any just reason. Similarly, the management reserves the right to evict offensive persons or pets. No refunds will be made. The hirer agrees to pay for any damage or loss, excluding reasonable wear & tear incurred during their occupation. The management reserves the right to make charges to deposits, credit cards or to invoice for damages. **Vehicles**: cars, vans, bicycles, trailers and their accessories and contents are left entirely at their owners' risk. The proprietors will not be responsible for any loss or damage thereof or thereto from any cause whatsoever.

Date of issue: February 2012

# Loch Monzievairst 2012



## HOW TO BOOK :

### Check Availability

Please check our website [www.monzievairst.co.uk](http://www.monzievairst.co.uk) for real time availability and pricing or send an email to: [stay@monzievairst.co.uk](mailto:stay@monzievairst.co.uk), or telephone 01764 652586, to check that your preferred dates and type of accommodation are available. At this stage we strongly recommend that you discuss facilities, locations and access.

### Complete your booking

If we have availability to suit your requirements, you can finalise your booking on the telephone by supplying us with a few details and a credit or debit card, alternatively we can send you a confirmation payable by cheque.

### Confirmation

Having made your booking we will process the details and you will receive an email confirmation usually on the same day with a pdf of your booking and a booking form to sign and return.

### Booking details

A Booking/Good Housekeeping Deposit of £100 per unit of accommodation is payable on booking. (Groups £200 per unit). This deposit secures your booking and is held for the duration of your stay, and excepting cancellation will be repaid in full in the week following your departure, if no breakage or damage occurs, and your accommodation is left in a clean and tidy condition.

**Final Letting Payments** are due eight weeks prior to arrival. If you plan to take your holiday within eight weeks of your booking date, payment of deposit & letting must be made in full at the time of booking. We accept cheques, debit & credit cards. Final payments by credit card are charged a 2% administration fee.



Loch Monzievairst  
Crieff, Perthshire, Scotland. PH7 4JR  
Tel. : 01764 652586 Fax : 01764 652555  
Internet : <http://www.monzievairst.co.uk>  
Email: [stay@monzievairst.co.uk](mailto:stay@monzievairst.co.uk)



## WEEKLY PRICES 2012

# Weeks run from Monday or Friday in the Winter season (excluding Christmas & New Year). For the remainder of the year most properties start from Saturday, however we do have some properties available for Monday and Friday starts. Please enquire when booking.

Period	±	Dates	# Weeks start	Conifer	Pine	Spruce	Maple	Cedar	Keeper's
Winter	low	6 January-23 March	Friday	450	450	450	510	545	545
Easter	high	30 March-7 April	Mon, Fri & Sat	620	620	620	695	795	795
April-May	mid	14 April-19 May	Mon, Fri & Sat	495	495	595	595	695	645
Whitsun	mid	Saturday 26 May	Mon, Fri & Sat	545	565	595	595	695	695
Jubilee	high	Saturday 2 June	Mon, Fri & Sat	665	695	725	795	895	895
June	mid	9 June-23 June	Mon, Fri & Sat	495	495	595	595	695	645
July	high	30 June-7 July	Mon, Fri & Sat	620	620	670	710	795	795
July	high	7 July-21 July	Mon, Fri & Sat	665	665	665	795	895	895
August	peak	28 July-18 August	Mon, Fri & Sat	725	725	790	895	995	995
August	high	25 August	Mon, Fri & Sat	620	620	670	710	795	795
Sept-October	mid	1 Sept-20 October	Mon, Fri & Sat	495	495	595	595	695	645
Oct Half Term	high	27 October	Mon, Fri & Sat	620	620	620	710	795	795
Winter	low	3 Nov-21 December	Friday	450	450	450	510	545	545
Christmas	high	22 December	Saturday	620	620	620	710	795	795
Hogmanay	peak	29 December	Saturday	725	725	795	895	995	995

**Bookings of more than one week qualify for a 20% discount on each subsequent week.**  
**Electricity:** is included for all weekly bookings except Winter season, Hogmanay & Christmas. The cost of electricity is normally between £30-£45 per week depending on the number of occupants, the type of lodge, and the ambient temperature.  
**Pets:** (maximum 2) £20 per week. Guide dogs free of charge.  
**Travelcots:** £8 per week (cot duvet & linen not supplied) **High chairs:** £6 per week (tray or undertable type)

## SHORT BREAK PRICES 2012

**MAIN SEASON** (30 March-16 November) [please call to check availability](#)

Minimum stay 3 Weekend nights (Friday to Monday) or 4 Midweek nights (Monday to Friday)

Prices for a 3 night weekend or 4 night midweek break are calculated at a percentage of the weekly rate according to season:

±	mid	65%	high	75%	peak	85%

**LOW SEASON** (6 January-29 March & 16 November-21 December) [except February Half Term](#)  
 MINIMUM STAY 2 NIGHTS ([except Cedar Lodges & Gamekeepers Cottage - 3 nights](#))

Period	type	Conifer	Pine	Spruce	Maple	Cedar	Keeper's
Weekend 2 nights (Fri & Sat or Sat & Sun)		220	220	235	260	X	X
Weekend 3 nights (Friday to Monday)		295	295	315	330	350	350
Midweek 3 nights (between Monday & Friday)		265	265	265	280	X	X
Midweek 4 nights (Monday to Friday)		295	295	295	310	325	325

**Cots/High chairs** £2 per night (not inc. cot linen) **Pets** £5 per night. **Electricity** included.

**Prices** include VAT at the current rate.  
**Website** prices may vary according to market conditions.

## LOCATIONS

*Our landscape is varied and undulating. The views, parking and access can be quite different. For example there is a 15 metre difference in elevation between lodges 6 and 14. Lodges 15 - 24 are located well below the level of the Crieff to Comrie road (about 10 metres). There are also many trees that offer additional privacy in some locations. Some lodges are more easily accessible for wheelchairs, pushchairs and parking. Please let us help you decide which location is most suitable for your stay.*

**KEY**  
 R Reception  
 GC Gamekeepers Cottage  
 L Laundrette  
 T Telephone  
 BS Boat Shed  
 TC Tennis Court

**Conifer Lodges:** numbers 5 to 9 are ideal for just a couple or for a family of 2 adults and 3 children (4 children in 8 & 9).

**Pine Lodges:** numbers 1 & 21 to 24 are ideal for 2 or 4 adults, or a family of 2 adults and 2/3 children. It is possible to put a z bed in the twin room for a 3rd child.

**Spruce Lodges:** nos. 2, 3 & 4 are ideal for 2 or 4 adults or a family of 2 adults and 2 children.

**Maple Lodges:** nos. 12, 15, 16, & 18 to 20 are ideal for 4 adults and 3 or 4 children or up to a maximum of 6 adults.

**Cedar Lodges:** nos. 10, 11, 14 & 17 are ideal for 4 adults and 3 or 4 children or up to a maximum of 6 adults.

**Gamekeepers Cottage:** ideal for any party size up to 6 adults.

### Accommodation contents - All types

Bed linen (duvets & covers, sheets & pillow cases), 1 bath towel per person, 1 hand towel per person, 2 tea towels, cutlery, crockery & glassware, pots & pans, cooker, fridge-freezer, dishwasher (not Conifer Lodges) colour TV, DVD, network SKY channels, microwave oven, toaster, vacuum cleaner, cafetiere, iron and ironing board, apron and oven glove, first aid kit, hair dryer, mains powered smoke detector, fire extinguisher and fire blanket. Starter pack of - dish cloths - soap - toilet rolls - washing-up liquid - and dishwasher powder (not Conifer Lodges). Outside - Hardwood Garden furniture, large rotating BBQ, picnic table.