

GENERAL INFORMATION

Reception is open from 0900-1245 Monday-Friday and 0830 -1300 & 1400 -1800 on Saturday. We provide secretarial services and fax receipt and transmission. Telephone messages for residents are delivered during office hours.

Internet access : We have a wireless broadband network available (foc) which covers the immediate area around Reception (including the desk area in the laundrette) to a range of approximately 50 metres. We also have a dedicated desk & computer in Reception for access to the internet during office hours (15 minutes - foc), and a broadband access point (for an RJ45 network cable) is provided free of charge in Reception and a 24 hour access point in the telephone box at the side of the Reception building. **Telephones** : There are no telephones in our accommodation. A coin operated telephone is located at the side of the Reception building. This accepts incoming calls. **Mobile telephones**: There is fairly good reception of **O2** and **Vodafone** networks at Monzievaired. If you are travelling from abroad, we can arrange for mobile telephone rental. **Laundrette** : There is a coin operated laundrette located at the side of the Reception building, this is open at all times. **Grocery** orders : If you wish, we can arrange for groceries to be here for your arrival, both Asda & Tesco deliver. Milk & newspapers can be ordered on your arrival for delivery to Reception from Monday - Saturday. **Disabled Access** : The most suitable accommodation can be found in the Gamekeepers Cottage and Lodges 1, 5, 10 & 14. We can arrange for loan wheelchairs from the Red Cross in Crieff. **Outside Lighting**: some is provided in the grounds but we advise guests to bring a torch.

ACCOMMODATION CONTENTS - All types

All our accommodation contains the following: Bed linen (duvets & covers, sheets & pillow cases), 1 bath towel per person, 1 hand towel per person, 2 tea towels, cutlery, crockery & glassware, pots & pans, cooker, fridge-freezer, dishwasher (not Conifer Lodges) colour TV, DVD, network SKY channels, microwave oven, toaster, vacuum cleaner, cafetière, iron and ironing board, apron and oven glove, first aid kit, hair dryer, mains powered smoke detector, fire extinguisher and fire blanket. Starter pack of - dish cloths - soap - toilet rolls - washing-up liquid - and dishwasher powder (not Conifer Lodges). Outside - Hardwood Garden furniture, large rotating BBQ, picnic table.

BOOKING CONDITIONS

Accommodation: is equipped as described in our colour brochure and the *accommodation contents* section of this tariff. Take over time is from 1600 hrs (subject to unavoidable delays). Departure time is by 1000 hrs (except Winter season Sundays - 1600). All linen and towels are provided with beds ready made. On departure we politely ask all guests to strip the beds, to pack linen & towels into the supplied laundry bag, vacuum throughout, leave the bathroom, kitchen, and appliances clean and empty all internal bins. Guests will be liable for any cleaning charges incurred in the event that any property is left in a dirty condition, or if occupants have been smoking inside the building. **Accommodation availability**: Whilst we will take all reasonable steps to ensure that the accommodation you have reserved is available on your arrival at Loch Monzievaired, no guarantee can be provided. Therefore in the unlikely event that the accommodation or it's facilities are damaged by fire, explosion, storm, flood, burst pipes, malicious damage or any other circumstances beyond our control; (or if your booking was made prior to the 31st of October (preceding year) in one of our quarter ownership lodges and subsequently (prior to 31/10) required by a quarter owner), we reserve the right to relocate you to another lodge of a similar size and quality to the one which you had originally booked. In the event that no other suitable accommodation can be provided, we will reimburse your rental in full and (if no reasonable notice of the unavailability of your original choice of accommodation had been provided prior to the commencement of your journey), your reasonable travelling expenses. **Force Majeure**: We cannot accept responsibility or pay any compensation where the performance or prompt performance of our contract with you is prevented or affected by circumstances, which amount to 'force majeure'. Circumstances amounting to 'force majeure' include any event which we could not, even with all due care, foresee or avoid. Such circumstances include the destruction or damage of the property (which cannot reasonably be remedied to a satisfactory standard before the start of your holiday) through fire, flood, explosion, storm or other weather damage, break-in, criminal damage or any similar event beyond our control. Such circumstances also include riots or civil strife, industrial action, natural or nuclear disaster, fire, adverse weather conditions, war or threat of war, actual or threatened terrorist activity and all similar situations beyond our control. **Smoking**: is strictly prohibited in all of our accommodation. Most lodges have covered balconies which are designated as smoking areas. Removal of smoke odours in buildings is extremely difficult. Charges will be taken from deposits if it is found that smoking has been allowed. **Pets at Loch Monzievaired**: If your dog does not walk to heel it must be on a lead in the immediate lodge grounds. Some people are not as used to dogs as others, young children in particular can be very frightened by dogs running up to them however harmless the intention. Please be aware that there are farm animals in the surrounding fields. Please do not allow your dog to foul the areas in the immediate vicinity of the lodge. All dog waste must be collected. Dogs must never be left unattended in your property unless caged. Never allow dogs into the bedrooms or onto any of the furniture. Please make an extra effort before leaving the property to vacuum dog hairs. Charges will be made to your account where this is not found to be the case. **Safety**: Whilst we have attempted to make our grounds as safe as possible, there are natural hazards associated with a rugged highland location such as this. Ultimately, responsibility for your well being (and that of any of your children or pets) lies with you. **Weather/Travel**: At times of adverse weather (notably snow) the main A85 is well maintained. We aim to keep our entrance road and the main access tracks clear, but at rare times of heavy snow, direct "to the door" access to all of our properties may not be possible. Where there are travel disruptions as a result of bad weather or fuel shortages, Loch Monzievaired cannot be held responsible for non-arrival. **Your Booking**: is not confirmed until you have received an official booking confirmation from us. Your booking is limited to the numbers of persons stated on your booking form. Casual overnight guests are not permitted unless agreed in advance with the management. **Damage, Loss & Nuisance**: The management reserves the right to refuse admission of persons for any just reason. Similarly, the management reserves the right to evict offensive persons or pets. No refunds will be made. The hirer agrees to pay for any damage or loss, excluding reasonable wear & tear incurred during their occupation. The management reserves the right to make charges to deposits, credit cards or to invoice for damages. **Vehicles**: cars, vans, bicycles, trailers and their accessories and contents are left entirely at their owners' risk. The proprietors will not be responsible for any loss or damage thereof or thereto from any cause whatsoever.

Date of issue: May 2010

Loch Monzievaired 2010



HOW TO BOOK :

Check Availability

Please check our website www.monzievaired.co.uk for real time availability and pricing or send an email to: stay@monzievaired.co.uk, or telephone 01764 652586, to check that your preferred dates and type of accommodation are available. At this stage we strongly recommend that you discuss facilities, locations and access.

Complete your booking

If we have availability to suit your requirements, you can finalise your booking on the telephone by supplying us with a few details and a credit or debit card, alternatively we can send you a confirmation payable by cheque. If you prefer you can make your payment on our secure server, first check availability by email or telephone, then we will email you a link to take you to the payment page.

Confirmation

Having made your booking we will process the details and you will receive an email confirmation usually on the same day, and written confirmation in the post with a booking form that we will ask you to complete, sign and return.

Booking details

A Booking/Good Housekeeping Deposit of £100 per unit of accommodation is payable on booking. (Groups £200 per unit). This deposit secures your booking and is held for the duration of your stay, and excepting cancellation will be repaid in full in the week following your departure, if no breakage or damage occurs, and your accommodation is left in a clean and tidy condition. **Final Letting Payments** are due eight weeks prior to arrival. If you plan to take your holiday within eight weeks of your booking date, payment of deposit & letting must be made in full at the time of booking. We accept cheques, debit & credit cards. Final payments by credit card are charged a 2% administration fee.



Loch Monzievaired
Crieff, Perthshire, Scotland. PH7 4JR
Tel. : 01764 652586 Fax : 01764 652555
Internet : <http://www.monzievaired.co.uk>
Email: stay@monzievaired.co.uk



WEEKLY PRICING 2010

Month	WC	WK	CONIFER	PINE	SPRUCE	MAPLE	CEDAR	G'KEEPERS
January	Mon Jan 4th	2	430	460	485	510	545	545
January	Fri Jan 8th	3	430	460	485	510	545	545
January	Fri Jan 15th	4	430	460	485	510	545	545
January	Fri Jan 22nd	5	430	460	485	510	545	545
February	Fri Jan 29th	6	430	460	485	510	545	545
February	Fri Feb 5th	7	465	480	495	515	595	595
February	Fri Feb 12th	8	465	480	495	515	595	595
February	Fri Feb 19th	9	430	460	485	510	545	545
February	Fri Feb 26th	10	430	460	485	510	545	545
March	Fri Mar 5th	11	430	460	485	510	545	545
March	Fri Mar 12th	12	430	460	485	510	545	545
March	Fri Mar 19th	13	495	515	595	595	645	645
EASTER	Sat Mar 27th	14	495	515	595	595	795	645
EASTER	Sat Apr 3rd	15	620	620	670	710	795	795
EASTER	Sat Apr 10th	16	495	515	595	595	645	645
April	Sat Apr 17th	17	465	480	495	515	595	595
May	Sat Apr 24th	18	465	480	495	515	595	595
May	Sat May 1st	19	495	515	595	595	645	645
May	Sat May 8th	20	495	515	595	595	645	645
May	Sat May 15th	21	495	515	595	595	645	645
May	Sat May 22nd	22	495	515	595	595	645	645
WHITSUN	Sat May 29th	23	620	620	670	710	795	795
June	Sat Jun 5th	24	495	515	595	595	645	645
June	Sat Jun 12th	25	495	515	595	595	645	645
June	Sat Jun 19th	26	495	515	595	595	645	645
July	Sat Jun 26th	27	495	515	595	595	645	645
July	Sat Jul 3rd	28	620	620	670	710	795	795
July	Sat Jul 10th	29	665	695	725	795	895	895
July	Sat Jul 17th	30	665	695	725	795	895	895
July	Sat Jul 24th	31	725	790	820	895	995	995
August	Sat Jul 31st	32	725	790	820	895	995	995
August	Sat Aug 7th	33	725	790	820	895	995	995
August	Sat Aug 14th	34	725	790	820	895	995	995
August	Sat Aug 21st	35	665	695	725	795	895	895
September	Sat Aug 28th	36	665	695	725	795	895	895
September	Sat Sep 4th	37	495	515	595	595	645	645
September	Sat Sep 11th	38	495	515	595	595	645	645
September	Sat Sep 18th	39	495	515	595	595	645	645
October	Sat Sep 25th	40	495	515	595	595	645	645
October	Sat Oct 2nd	41	495	515	595	595	645	645
October	Sat Oct 9th	42	495	515	595	595	645	645
October	Sat Oct 16th	43	495	515	595	595	645	645
October	Sat Oct 23rd	44	620	620	670	710	795	795
November	Sat Oct 30th	45	430	460	485	510	545	545
November	Fri Nov 5th	46	430	460	485	510	545	545
November	Fri Nov 12th	47	430	460	485	510	545	545
November	Fri Nov 19th	48	430	460	485	510	545	545
December	Fri Nov 26th	49	430	460	485	510	545	545
December	Fri Dec 3rd	50	430	460	485	510	545	545
December	Fri Dec 10th	51	430	460	485	510	545	545
CHRISTMAS	Mon Dec 20th	52	620	620	670	710	795	795
HOGMANAY	Mon Dec 27th	1	725	790	820	895	995	995

Conifer Lodges: numbers 5,6,7,8 & 9 - ideal for 2 adults or a family of 2 adults and 3 children - 4 children in 8 & 9.

Pine Lodges: numbers 1 & 21,22,23 & 24 - ideal for 2 or 4 adults or a family of 2 adults and 2 children.

Spruce Lodges: numbers 2, 3 & 4 - ideal for 2 or 4 adults or a family of 2 adults and 2 children.

Maple Lodges: numbers 12 & 15,16,17,18,19 & 20 - ideal for 4 adults and 3 or 4 children or up to a maximum of 6 adults.

Cedar Lodges: numbers 10, 11 & 14 - ideal for 4 adults and 3 or 4 children or up to a maximum of 6 adults.

Gamekeepers Cottage: ideal for any party size up to 6 adults.

Other charges:

Pets: (max. 2) £20 per week. Guide dogs foc.
Travel Cot: £8 per week (cot duvet & linen not supplied)
High chair: £6 per week (tray or under table type)

Bookings of more than 1 week qualify for a **20% discount** on each subsequent week booked.

Electricity: is included for weeks 13-44, and charged at cost for weeks 1-12 and 45-52. The cost of electricity is normally between £30-£45 per week depending on the number of occupants, the type of lodge, and the ambient temperature.

Prices include VAT at the current rate.

Website prices take precedence and may vary up or down according to market conditions.

SHORT BREAK PRICING 2010

LOW SEASON

(4 Jan-4 Feb, 22 Feb-11 Mar, 15 Nov-13 Dec)

• BOOK ANYTIME • MINIMUM STAY 2 NIGHTS (except Cedar & Gamekeepers Cottage - 3 nights)

	Conifer	Pine	Spruce	Maple	Cedar	G'Keepers
Weekend 2 nights	195	220	235	260	X	X
Weekend 3 nights	275	295	315	330	350	350
Midweek 3 nights	223	245	263	282	X	X
Midweek 4 nights	255	275	295	310	325	325

HIGH SEASON

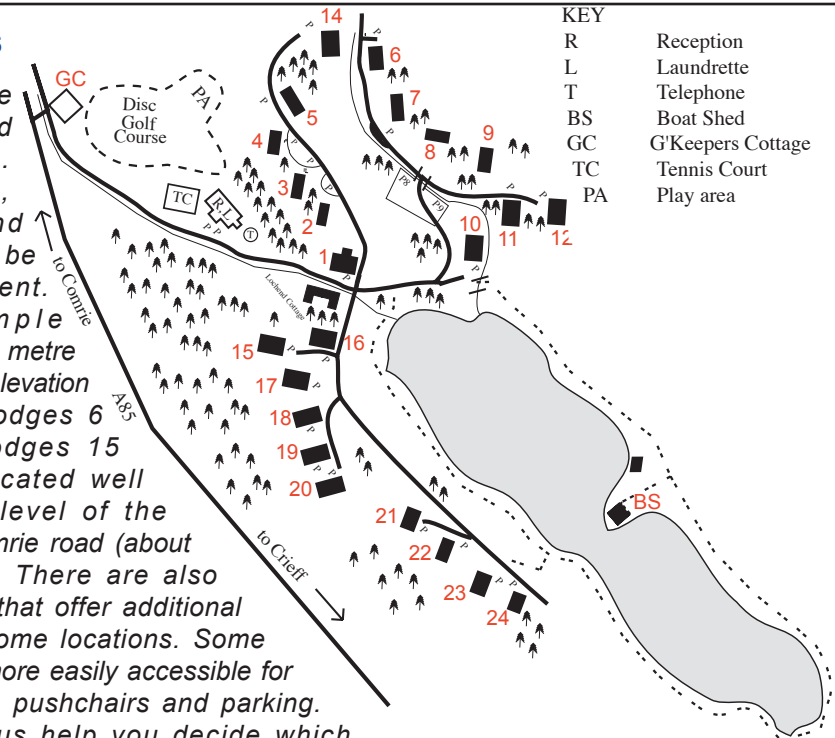
(when made available)

(5 Feb - 22 Feb & 12 Mar - 15 Nov)

• MINIMUM STAY 3 NIGHTS offered according to demand, but generally not more than 3 weeks in advance.
 • PRICES • 3 night weekends & 4 night midweeks are calculated according to demand (between 65%-80% of the weekly rate).
 • All Short Break prices include Linen, Towels and electricity
 • Cots & High chairs £2 per night (cot linen not included)
 • Pets £5 per night

LOCATIONS

Our landscape is varied and undulating. The views, parking and access can be quite different. For example there is a 15 metre difference in elevation between lodges 6 and 14. Lodges 15 - 24 are located well below the level of the Crieff to Comrie road (about 10 metres). There are also many trees that offer additional privacy in some locations. Some lodges are more easily accessible for wheelchairs, pushchairs and parking. Please let us help you decide which location is most suitable for your stay.



KEY	
R	Reception
L	Laundrette
T	Telephone
BS	Boat Shed
GC	G'Keepers Cottage
TC	Tennis Court
PA	Play area